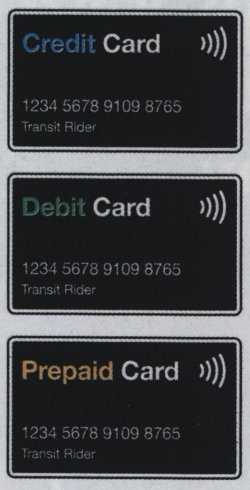
# Tap your fare with OMNY™ today

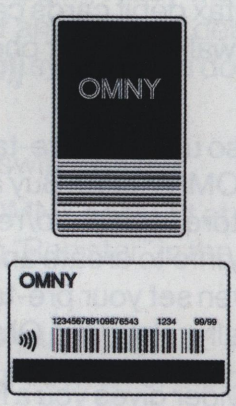
MTA OMNY

omny.info

# Tap and go: Pick your fare payment method

## OMNY gives you more ways to pay the fare






### Tap your contactless card

If your credit, debit, pre-tax benefit, or reloadable prepaid card has the contactless symbol, tap it at an OMNY reader to pay the fare and go.

### Tap your phone or smart device

Add a payment card to your digital wallet, then tap your device at an OMNY reader and go.

### Tap an OMNY card

Want to pay with cash? Buy and load value on an OMNY card, then tap it at an OMNY reader to pay the fare and go.

OMNY cards are available now at CVS, Walgreens, and more places in your neighborhood; visit omny.info/retail. Reduced-Fare OMNY cards will be mailed in 2023.

**omny.info**

**Contact us - We're here to help.**
**Call 877-789-6669 toll-free, 7 days a week, 8 a.m. to 5 p.m.**
**Or dial 511, say "MTA" and then "OMNY."**

## OMNY is replacing MetroCard as the way to pay your fare

OMNY, the MTA's contactless fare payment system, is here. You can tap your smartphone, wearable, contactless credit or debit card with this ))) symbol, or an OMNY farecard at an OMNY reader to pay for your ride on subways, buses, and Staten Island Railway (SIR).

Next, we'll be rolling out OMNY for Paratransit/Access-A-Ride (AAR), students, Fair Fares, and systemwide across the MTA. The Roosevelt Island Tram, Westchester Bee-Line, NICE buses, and AirTrain JFK will use OMNY soon, uniting the region under One Metro New York.

## Earn free rides every week

Tap to pay your fare with the same device or card 12 times in a week, starting after 12 a.m. Monday, and every ride after that is automatically free through 11:59 p.m. Sunday.

While you can tap the OMNY reader with the same card or device to pay for yourself and three other people at the same time, only the first tap counts toward the 12 rides. Free transfers also don't count toward the 12 rides.

## Free transfers with OMNY

You get free bus-to-subway, subway-to-bus, or bus-to-bus transfers within two hours, just like MetroCard. Tap the same card or device you used to pay for the first ride of your trip.

## Use cash, credit, or debit to tap with an OMNY card

An OMNY card lets you tap without a digital wallet or bank account. OMNY cards are made to last for years.

A full-fare reloadable OMNY card costs $5 (one-time purchase fee). Visit omny.info/retail for a list of stores in your area that sell and reload OMNY cards, including CVS, Walgreens, participating 7-Eleven stores, and many check-cashing locations. Use any payment method the store accepts, including cash, to add value ($1 minimum). Reduced-Fare OMNY cards will be mailed directly from the MTA and can be reloaded just like OMNY cards.

OMNY card vending machines, where customers can buy and reload cards, will begin replacing MetroCard machines in subway stations in 2023.

## Get a free, optional, and secure OMNY account

The MTA will never share or sell your data. Here are the benefits of registering at omny.info/register:

- See how close you are to free rides.
- View charges from the past 12 months.
- Refill (and set up auto-refill for) your OMNY card.
- Transfer OMNY card balance to a new card if you lose the old one.
- Send a question to OMNY Customer Service, 24/7.

## Reduced-Fare riders: It's your turn to tap

If you're already enrolled in the MTA's Reduced-Fare MetroCard program, you can start tapping today with your smartphone or any credit or debit card featuring this ))) symbol. You don't need to reapply.

Here's how to switch online:

1. Create an OMNY account at omny.info by selecting "Register" in the top menu bar.
2. Open the "Digital Assistant" in the lower right corner of the page.
3. Select "Switch from Reduced-Fare MetroCard to OMNY" and follow the prompts.

To find out how to switch in person, visit new.mta.info/omny-reduced-fare or call OMNY Customer Service at 877-789-6669.

You must have a permanent Reduced-Fare MetroCard to switch. Temporary cards aren't accepted. Visit new.mta.info/reduced-fare to apply for reduced fares.

If you're a Reduced-Fare customer and prefer to use a farecard, a free Reduced-Fare OMNY card will be mailed to you in 2023. You will be able to reload this card online and at participating stores.

After switching to OMNY, EasyPay Reduced-Fare customers should email easypay@conduent.com or call 877-323-7433 to close their account and get a refund of any remaining balance.

## Pre-tax benefits

If your pre-tax debit card has this contactless symbol ))) you can tap to pay with it today.

Some pre-tax debit cards can be linked to a digital wallet on your phone or wearable.

You can also use your pre-tax benefit to load an OMNY card. Buy an OMNY card at a store (omny.info/retail) and go to omny.info to create an account. You can even set your pre-tax card to automatically reload the OMNY card.

If your provider gives you a MetroCard loaded with pre-tax funds, they may switch to an OMNY card soon.

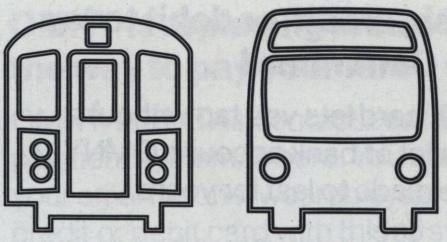
## Paying the fare with OMNY

You know your tap is successful when the OMNY reader screen turns green and reads "GO."

Fares are essential to service, and everyone is required to pay the fare.

The New York City Police Department enforces fare payment on the subway. On the bus, fare inspectors may board and ask to scan the card or device you tapped to pay the fare. The scanner they use only checks and confirms payment. It does NOT charge your card or device or collect your personal information.

**Learn about fares and discounts:**
**new.mta.info/fares/how-to-save-money**



**ENGLISH:** Get OMNY fare payment information for public transportation in the New York region. Visit: omny.info or call 877-789-6669.

**SPANISH:** Obtenga información sobre el pago de tarifas de OMNY para el transporte público en la región de New York (Nueva York). Visite: omny.info o llame al 877-789-6669.

**CHINESE:** 获得纽约地区公共交通 OMNY 票价支付信息。请访问：omny.info，或致电：877-789-6669。

**KOREAN:** 뉴욕 지역의 대중교통에 대한 OMNY 요금 지불 정보를 얻으십시오. omny.info를 방문하거나 877-789-6669 번으로 전화하십시오.

**RUSSIAN:** Получите информацию об оплате проезда в общественном транспорте региона Нью-Йорка с помощью OMNY. Посетите сайт: omny.info или позвоните по телефону 877-789-6669.

**HAITIAN CREOLE:** Pou w jwenn enfòmasyon konsènan pèman tarif transpò piblik pou rejyon Nouyòk la, ale sou: omny.info oubyen rele 877-789-6669.

**BENGALI:** New York (নিউ ইয়র্ক) অঞ্চলে গণপরিবহনের জন্য OMNY-এর ভাড়া সংক্রান্ত তথ্য পান। omny.info-তে যান অথবা 877-789-6669-এ কল করুন।